

Our Code of Responsibility, COVID-19

Throughout its 80-year history Wequasset has cared deeply for our guests, club members, family of employees and community. As the COVID-19 situation improves we are delighted to share that as of May 29th, Massachusetts' Governor Charlie Baker has lifted all COVID-19 restrictions. Capacity levels will increase to 100% and the face covering order will be rescinded with the following exceptions: usage of the resort's house car service and children's programming indoor activities. The resort advises all unvaccinated guests to continue to wear face-coverings in indoor settings and when they can't socially distance.

The management of Wequasset is strongly encouraging that all staff be vaccinated and is facilitating the process by offering onsite vaccination clinics. Moving forward all vaccinated staff members are not required to wear masks. Unvaccinated staff members are required to wear masks and those that feel more comfortable wearing a face covering will continue to do so.

We will continue to take every precaution to safeguard your well-being and follow all of the Center for Disease Control's recommended cleaning and sanitizing precautions. We will take every possible measure to ensure your comfort and safety while providing Five-Star service.

Our setting comprised of 27 pristine waterfront acres with 22 buildings affords us much opportunity for social distancing. Many of our guest rooms are housed in two, three and four-bedroom cottages and there are numerous suite configurations allowing for the utmost in privacy. An abundance of alfresco dining venues will offer many choices for you to comfortably enjoy. And a variety of recreational choices including two magnificent pools, two private beaches, four tennis courts with privacy trellises, boat rentals and private charters and 18-hole championship golf at the esteemed Cape Cod National Golf Club will offer exclusivity.

We will summarize our policies and protocols below and encourage you to contact us directly with any questions of concerns. We will continue to elevate our standards as best practices evolve.



Pre-Arrival

We will communicate with you prior to arrival to determine your housekeeping preferences, dining reservations, and planned activities. We encourage you to use our texting platform, Zingle, for communication prior to and during your stay.

Please feel free to share any information to help us prepare for your visit.

Guest Registration/Departure

Check-in and concierge service are available in the Guest Registration Building. Curbside check in and bell service are also available upon request. Departure may be done remotely. Simply call or text us, leave your keys in the room and we will email a copy of your bill to you.

Housekeeping Service

Housekeeping services for guest room accommodations will be provided based upon the guest preference, which will be determined prior to arrival. Guests may have the option to receive daily service and nightly turn-down service or may opt to decline service.

Enhanced cleaning protocols have been established to ensure the health and safety of our guests and staff. Staff have been trained to properly address high touch points and avoid any possible cross-contamination when cleaning.

Dining

All restaurants and bars are now fully open and offer indoor and outdoor seating. In-Room dining will be available to guests, and we have redesigned our menu to offer creative options which also may be enjoyed on patios or decks.

Our signature restaurant, twenty-eight Atlantic, and the adjoining Verandahs overlooking beautiful Pleasant Bay will serve breakfast daily from 7:00am to 11:00am. Please note that an à la carte menu will be offered. Dinner is available from 5:30pm – 10:00pm. Twenty-eight Atlantic and the adjoining terraces will offer the same menu.

Thoreau's our club-like bar adjacent to twenty-eight Atlantic will be open daily for cocktails and light fare from 4:00pm to 10:00pm.

The Outer Bar & Grille, Pleasant Bay Terrace and Boardwalks overlooking the pool and beach will serve lunch and dinner beginning on June 18th. Lunch and dinner will be served from 11:30am to 10:00pm. LiBAYtion our poolside bar will be open from 11:30am to 11:00pm for cocktails and light fare.

The lap pool and tennis terraces will offer cocktails and lunch service on the weekends in June and daily July and August from 11:30am to 4:00pm.

Culinary

The culinary team will continue to follow the comprehensive HACCP (Hazard analysis and critical control points) guidelines as well as the National Restaurant Association's COVID-19 Guidelines which include sanitation and personal hygiene protocols to combat risks related to the spread of the virus.

Recreation

Pools: All lounge and beach chairs will be thoroughly sanitized after each use. Sunscreen and twice daily refreshments will be offered.

Jacuzzis: The public jacuzzis located at our main pool and lap pool are open. Private jacuzzis attached to guest rooms will be available for the private use of the individuals of the room.

Beaches: Additional seating is offered on our private beach for your comfort and staff will escort you to your chairs. Launch service to the Outer Beach is offered daily with reservations recommended. Beach chairs, umbrellas and towels will be provided.

Tennis: Four Har-Tru tennis courts will be available for play with reservation. All tennis racquets will be sanitized after each use.

Boat Rentals: Our partner, Down Cape Boat Rentals, will offer a variety of boat rentals and private charters.

Cape Cod National Golf Club: 18-hole championship golf is available and there are no COVID-19 restrictions.

Fitness Center: The fitness center adjacent to the pool and beach is open to guests and club members without restriction. Private training sessions can be arranged through our concierge. We also offer a variety of outdoor exercise options for our guests to explore including fitness classes, walking, running, and hiking paths.

The Children's Center: The Children's Center is open with morning, and evening sessions. Programs are available for ages 4 through 12. Please note that children and staff are required to wear masks for indoor sessions. Masks may be removed for outdoor activities. The pirate ship playground is available with parental supervision.

Public Space

Increased staffing levels have been provided to thoroughly clean and sanitize public space on a frequent basis. Touch free hand sanitizing units have been installed throughout the resort. Clorox Total 360 Machines (EPA approved per their Emergency Pathogen Policy) will completely sanitize all public space during the overnight hours.

Employee Experience

All our employees complete extensive COVID-19 Training. A Code of Responsibility Checklist has been implemented to inform the team of all the measures the resort is executing to ensure the safety of our guests and employees.

